



**Government
of South Australia**

Inclusive SA

What have we done so far?

Easy Read Annual Report

2020–2021



How to use this report



The Department of Human Services (DHS)
is part of the Government of South Australia
(SA Government).



DHS wrote this report.



When you see the words 'we' or 'us', it means the
SA Government.



We wrote this report in an easy to read way.

We use pictures to explain some ideas.

Bold
Not bold

We have written some words in **bold**.

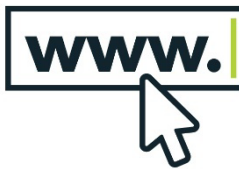
This means the letters are thicker and darker.



We explain what these words mean.
There is a list of these words on page 44.



This Easy Read report is a summary of another report.
This means it only includes the most important ideas.



You can find the other report on our website.
www.inclusive.sa.gov.au/resources/state-disability-inclusion-plan



This document is quite long.
It includes a lot of information.



You don't need to read it all at once.



You can ask for help to read this report.
A friend, family member or support person
may be able to help you.



We recognise **First Nations peoples** as the traditional owners of our land – South Australia.

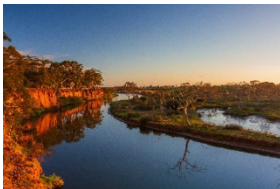


First Nations peoples are also known as Aboriginal and Torres Strait Islander people.

They were the first people to live on and use the:



- land



- rivers



- seas.

What's in this report?

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A message from our Chief Executive



In 2019, we created a plan called Inclusive SA – our first State Disability Inclusion Plan.



Inclusive SA talks about what we will do to make South Australia more:

- **inclusive** – everyone can take part
- **accessible** – everyone can use it.



Inclusive SA is a guide.

It helps government organisations write their own plans.

This includes:



- State Government departments
- local councils.

In this guide, we just call them 'government organisations'.



These plans explain what government organisations will do to make South Australia:

- inclusive
- accessible.



Inclusive SA has 4 **themes**.



Themes are important ideas that come up in different areas of our work and lives.



1. Making our community inclusive
2. Giving people a say when we make decisions
3. Making more places accessible
4. Helping people get an education and find work



Each of these themes has a list of what we need to do to reach our goals.



The National Disability Strategy 2010–2020 (NDS) is a plan to make life better for people with disability.



The NDS finished in 2020.

Australia's Disability Strategy 2021–2031 is the new plan.

In this document, we call it the Strategy.



I am excited to help reach the goals of the Strategy.



I also look forward to making the lives of people with disability in South Australia better.

What is this report about?



Each year, we must write a report to talk about how we are making South Australia more:

- inclusive
- accessible.

This report talks about what we did last year to:



- reach our goals



- make our state better in the future.

Laws we follow



In South Australia we have a law called the *Disability Inclusion Act 2018*.

We call it the Act.



The Act talks about the **human rights** of people with disability.



Human rights are:

- rules about how everybody should be treated fairly
- the freedoms you have that the law protects.



The Act sets the rules everyone must follow.



The Act explains how people with disability should be treated:

- fairly
- with respect.



The Act says all government organisations must have their own plan.



We support all government organisations to make their plans.



Inclusive SA supports the Strategy.



Inclusive SA also supports the United Nations *Convention on the Rights of Persons with Disabilities* (UN Convention).



The UN Convention is an agreement between countries.



The UN Convention explains how people with disability should:

- be treated fairly
- have the same human rights as everybody else.

How many organisations made plans?



The Act tells all government organisations to write a report about their plans each year by 31 October.



This year, 87 government organisations wrote reports about how they reached their goals.



We made 39 goals for Inclusive SA to reach.



There are 12 goals government organisations:

- reached
- are still working on until their plan ends.



There are 27 goals government organisations are working on.



Over the past 12 months people from different groups shared their experiences with us.

These groups included:



- people with disability



- First Nations peoples



- women with disability



- young people with disability

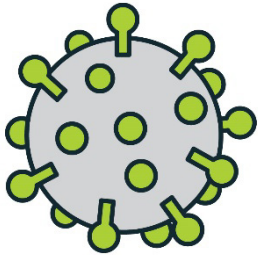


- people from different backgrounds and religions.



We have goals we want to reach for each of these groups.

What happened in 2021?



In 2021, we had to deal with COVID-19.



But we still worked hard to reach our goals.

What did we do in 2021?



7 State Government departments made their websites more accessible.

28 State Government departments are still working towards this goal.

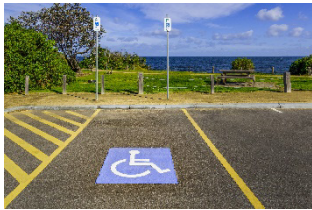


Universal Design means we think about what everybody needs when we plan or start new projects and services.

53 local councils used Universal Design when they:



- planned new projects and services



- checked how well accessible car parks worked.



For example, Adelaide Council has an accessible car park project.



Some community buildings have also used Universal Design.



Our State Government uses Universal Design when they plan new:

- buildings
- public spaces
- services
- homes for people with disability.



For example, the Art Gallery of South Australia used Universal Design for the front of its building.



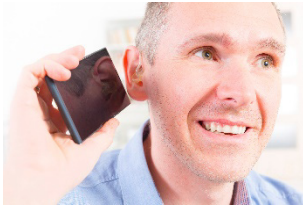
We shared information about how to make our buildings more accessible.

We will keep doing this.



This includes sharing information about:

- accessible signs
- **multimedia devices.**



Multimedia devices help people with a speech or hearing impairment understand important information.



Our State Government looked at how to include accessible signs in their buildings.



Some councils built accessible public toilets.



All government organisations also trained most of their new workers about working with people with disability.

1. Making our community inclusive



We want people with disability to be included in our community.



People with disability have the right to:

- be treated with respect
- feel safe.

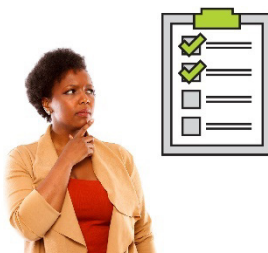


Over the past 12 months, government organisations reached 38% of their goals for this theme.

But government organisations:



- are still working on 50% of their goals

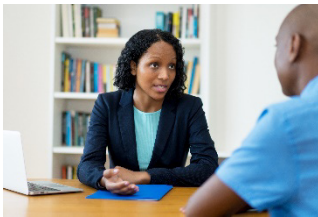


- will start working on 12% of their goals next year.

We worked with a disability organisation to share information about:



- making events accessible and inclusive



- talking to people with disability when you make decisions that affect them.

We will also share an app in 2022.



The app tells people which places and services are:

- inclusive
- accessible.

We are working with organisations to include more children with disability in:



- sports clubs
- community groups
- programs.



For example, the State Library has accessible programs for children with disability.



We talked about Australia’s Disability Strategy 2021–2031 with:

- State Government departments
- local councils.

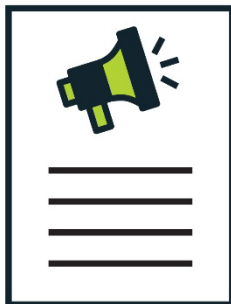


We will keep working with the Australian Government.



We will listen to what people with disability have to say about:

- how they should be treated
- what they need.

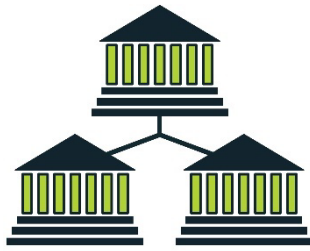


We shared our ‘Report it Right’ guidelines.

These guidelines will help the media be inclusive when they talk about disability.



The Office of the Commissioner for Public Sector Employment (OCPSE) helps the **public sector**.



The public sector is made up of different government:

- departments
- organisations.

The OCPSE helps the public sector with:



- **policies**

This is a plan for how we should do things.

It's where rules come from.

- **employment**

This means you:

- have a job
- do work
- get paid.



The OCPSE is writing a report.



This report is about how businesses can train their workers to work well with people with disability.

2. Giving people a say when we make decisions



People with disability want to be part of decisions that affect them.



We need to support young people with disability to take part in decision-making.



74% of government organisations have goals to support young people with disability.

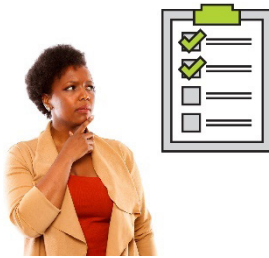


Over the past 12 months, government organisations reached 15% of their goals for this theme.

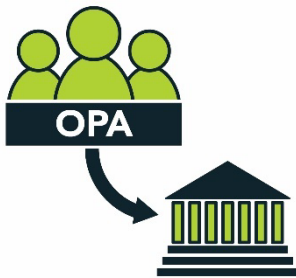
But government organisations:



- are still working on 59% of their goals



- will start working on 26% of their goals next year.



The Office of the Public Advocate (OPA) is part of the South Australian Government.

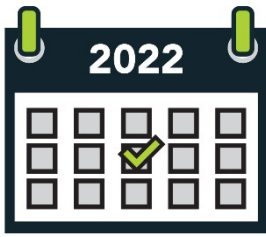


OPA supports people who need help:

- making decisions
- understanding their human rights.



In 2021, OPA worked with another organisation to learn more about the choices young people with disability made.



By mid-2022, people with disability will know more about *BoardingCall*.



BoardingCall is a record of **boards** and **committees** that are looking for new members.

A board is a group of people who make decisions for:



- an organisation
- a company.



A committee is a group of people who meet to talk about ideas.

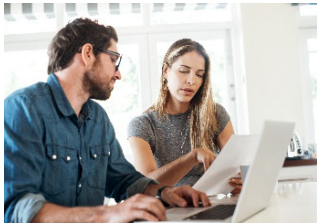


A team is working with the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability (the Royal Commission).



The Royal Commission will share its final report:

- by 29 September 2023
- to the State Government.



We worked with a disability organisation to share new information.



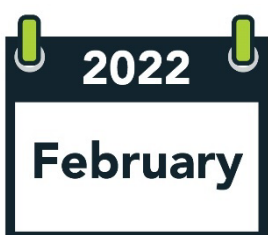
This information will help people with disability take part in decisions that affect them.



We checked how the Disability Engagement Group (DEG) can do their work better.



And we talked to people with disability about it.



A new DEG will meet in February 2022.

There are 12 people in this group, including:



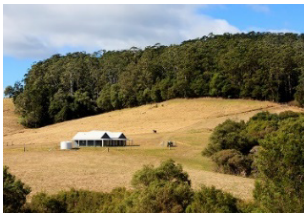
- First Nations peoples



- women with disability



- young people with disability



- people with disability who live in places far from cities and towns



- people from different backgrounds and religions.

3. Making more places accessible



We can include people with disability if our:

- places and spaces are accessible
- community is inclusive.



This includes:

- public spaces
- transport
- services
- information
- sport
- activities and events.

Government organisations are working towards making sure people with disability:



- are included
- can take part in all areas of the community.

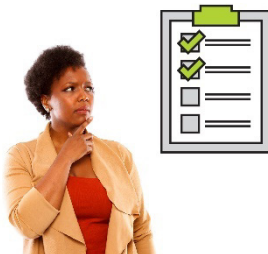


Over the past 12 months, government organisations reached 17% of their goals for this theme.

But government organisations:



- are still working on 67% of their goals



- will start working on 16% of their goals next year.



We are creating information about accessible communication.



This includes giving people information in other formats, such as:

- Easy Read
- Auslan
- Braille.



For example, we made a toolkit to support government organisations.

This toolkit will make sure they give people accessible information about their services.



A **workplace** is any place you might work, such as:

- an office
- school
- a hospital.



We will keep making all workplaces accessible by working with:

- all parts of our State Government
- the Australian Government
- the **National Disability Insurance Agency (NDIA)**.



The NDIA runs the **National Disability Insurance Scheme (NDIS)**.



The NDIS provides support to people with disability all around Australia.



We made a plan about how to support people with disability when they:

- finish their education and training
- start work.

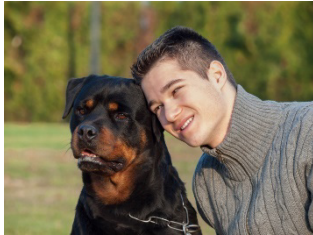
We will keep working to give Auslan training to:



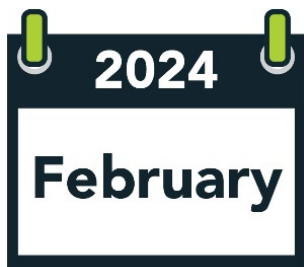
- speech pathologists – people who help you with talking and communicating
- occupational therapists – people who help you move and use your body to get tasks done.



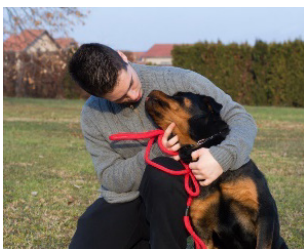
In 2021, the court said yes to the Canine Court Companion project.



This project uses support animals to help people who take part in court cases.



The court will support this project until February 2024.



Support animals have already helped people 38 times.



We will keep working with the Australian Government to change the rules for accessible public transport.

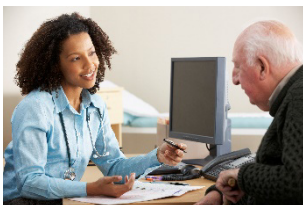


We will also keep making South Australian public transport more accessible by adding:

- voice announcements to tell you where you're going
- ramps
- accessible spaces.

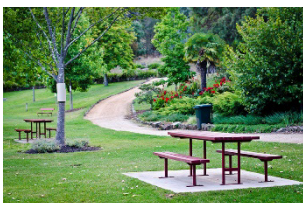


We will add accessible information about each stop for all new buses.



We will keep making health services more:

- inclusive
- accessible.



We will also keep making our parks and reserves:

- inclusive
- accessible.

4. Helping people get an education and find work



People with disability want to take part in:

- education and training
- work and jobs.

It gives them a chance to:



- take part in the community



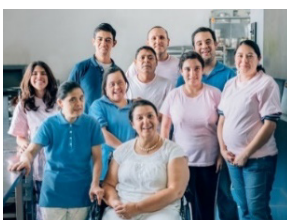
- meet new people



- make new friends



- earn their own money



- feel like they belong.



We want to support people with disability to take part in:

- education and training
- work and jobs.

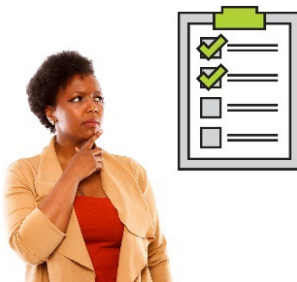


Over the past 12 months, government organisations reached 18% of their goals for this theme.

But government organisations:



- are still working on 56% of their goals



- will start working on 26% of their goals next year.

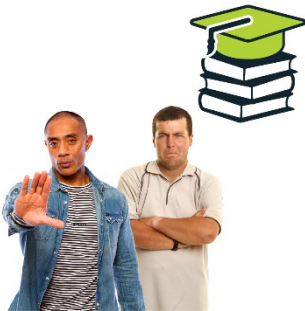


We collected different information to find out how many people with disability take part in:

- preschool
- primary school
- high school
- university and TAFE.



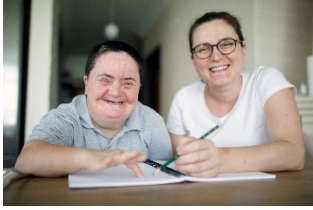
We wrote a report about what we found.



This includes what stops students with disability from learning.

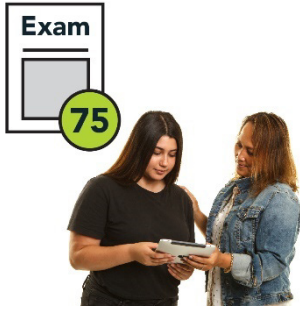


We are writing a new plan to support students with disability to learn.

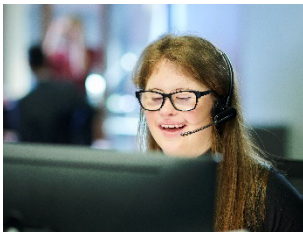


We have made free support services to help students when they study.

This will help students with disability.



The Department of Education gave 75 students with disability support to do their Year 12 exams.



This helped some students find jobs after school.



When you **volunteer**, you:

- work but you don't get paid.
- do work that helps other people.



70% of State Government departments are giving people with disability more chances to volunteer.

Our State Government is making a policy to help people with disability:



- learn about working at school
- find a job after school.



This policy will be ready in 2022.



All State Government departments are looking for people with disability who can work with them.

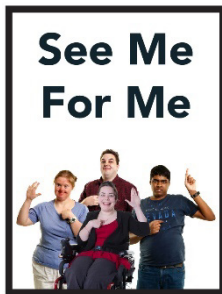


We keep track of how many people with disability work for our State Government.

New changes in 2022



We want to keep supporting our South Australian community.



We are making a new project called 'See Me For Me'.



It's our first project that speaks up about disability.



Our project can help the community learn more about the experiences of people with disability.

Our Inclusive SA website will have new webpages with:



- information for the community



- posters and social media guides for organisations to use.



We will let you know when we add these pages to our website.

What happens next?

Over the next 2 years, we want to:



- keep reaching our goals



- find new ways to reach our goals.



We want to keep making life better for:

- people with disability
- their families and carers.



At the start of 2021, we looked at our State Plan to make sure it works well with:

- plans from all parts of our State Government
- Australia's Disability Strategy 2021–2031.



We will focus on our Targeted Action Plans in the Strategy.

We just call them action plans.



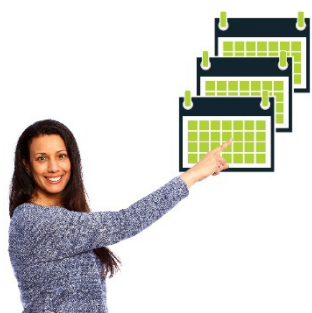
Our action plans talk about what we will do to get the important results we want for people with disability.



One part of our action plans is to check the *Disability Inclusion Act 2018*.

We will look at what:

- works well
- needs to be better.



This will support all our action plans in the future.



We will write a report about what we found in 2022.



We will talk to the community to understand how we can make South Australia more:

- inclusive
- accessible.

We will work on how we can make the lives of people with disability better, including:



- First Nations peoples



- women with disability



- young people with disability



- people from different backgrounds and religions.

Word list

This list explains what the **bold** words in this document mean.



Accessible

When something is accessible, everyone can use it.



Board

A board is a group of people who make decisions for:

- an organisation
- a company.



Committees

A committee is a group of people who meet to talk about ideas.

Employment

Employment means you:



- have a job
- do work
- get paid.



First Nations peoples

First Nations peoples are also known as Aboriginal and Torres Strait Islander people.



Human rights

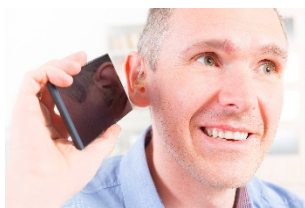
Human rights are:

- rules about how everybody should be treated fairly
- the freedoms you have that the law protects.



Inclusive

When something is inclusive, everyone can take part.



Multimedia devices

Multimedia devices help people with a speech or hearing impairment understand important information.



National Disability Insurance Agency (NDIA)

The NDIA runs the NDIS.



National Disability Insurance Scheme (NDIS)

The NDIS provides support to people with disability all around Australia.



Office of the Public Advocate (OPA)

OPA is part of the South Australian Government.

OPA supports people who need help:

- making decisions
- understanding their human rights.



Policies

A policy is a plan for how we should do things.

It's where rules come from.



Public sector

The public sector is made up of different government:

- departments
- organisations.



Themes

Themes are important ideas that come up in different areas of our work and lives.



Universal Design

Universal Design means we think about what everybody needs when we plan or start new projects and services.



Volunteer

When you volunteer, you:

- work but you don't get paid.
- do work that helps other people.



Workplace

A workplace is any place you might work, such as:

- an office
- school
- a hospital.

Contact us



You can call us.

(08) 8415 4383



You can send us an email.

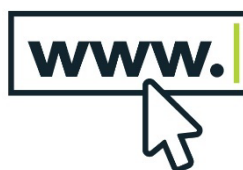
dhsdisabilityinclusion@sa.gov.au



You can write to us.

GPO Box 292

Adelaide SA 5001



You can visit our website.

www.inclusive.sa.gov.au



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