# Inclusive SA

State Disability Inclusion Plan

What we have changed

A text-only Easy Read guide

## How to use this guide

The Department of Human Services (DHS) is part of the Government of South Australia (SA Government).

DHS wrote this guide.

When you see the words ‘we’ or ‘us’, it means the SA Government.

We wrote this guide in an easy to read way.

We have written some words in **bold**.

This means the letters are thicker and darker.

We explain what these words mean.

There is a list of these words on page 18.

This Easy Read guide is a summary of another report.

This means it only includes the most important ideas.

You can find the other report on our website.

[www.inclusive.sa.gov.au/resources/state-disability-inclusion-plan-interim-review](http://www.inclusive.sa.gov.au/resources/state-disability-inclusion-plan-interim-review)

This document is quite long.

It includes a lot of information.

You don’t need to read it all at once.

You can ask for help to read this guide.

A friend, family member or support person may be able to help you.

## What’s in this guide?

[How to use this guide 1](#_Toc122082062)

[What’s in this guide? 2](#_Toc122082063)

[A message from the Minister 3](#_Toc122082064)

[What is this guide about? 4](#_Toc122082065)

[What is important to us? 6](#_Toc122082066)

[What have we done so far? 7](#_Toc122082067)

[1. Working and earning money 9](#_Toc122082068)

[2. Inclusive homes and communities 10](#_Toc122082069)

[3. Rights for fair treatment and safety 12](#_Toc122082070)

[4. Getting support 13](#_Toc122082071)

[5. Learning and skills 14](#_Toc122082072)

[6. Health and wellbeing 15](#_Toc122082073)

[7. Community attitudes 16](#_Toc122082074)

[What happens next? 17](#_Toc122082075)

[Word list 18](#_Toc122082076)

[Contact us 20](#_Toc122082077)

## A message from the Minister

In 2019, we created a plan called Inclusive SA – our first State Disability Inclusion Plan.

Inclusive SA talks about what we will do to make South Australia more **inclusive**.

When our community is inclusive, everyone feels:

* included
* like they belong.

Inclusive SA also talks about what we will do to make South Australia more **accessible**.

When our community is accessible, it is easy to:

* find and use services
* move around.

We have reached many goals since we wrote Inclusive SA.

We made some of our public spaces more accessible.

This includes the Supreme Court Complex.

We wrote a plan about hiring people with disability.

We also made an app that tells people which places in South Australia are:

* accessible
* inclusive.

We want to find out how we can make Inclusive SA better.

This includes making sure our goals work well with Australia’s Disability Strategy 2021–2031.

This is a plan to make life better for people with disability in Australia.

In this guide, we call it the Strategy.

I look forward to making South Australia more accessible and inclusive.

Hon Nat Cook MP

Minister for Human Services

## What is this guide about?

Inclusive SA is a guide.

It helps government organisations write their own plans.

This includes:

* State Government departments
* local councils.

These plans explain what government organisations will do to make South Australia accessible and inclusive.

Inclusive SA has **themes**.

Themes are important ideas that come up in different areas of our work and lives.

Each of these themes has a list of what we need to do to reach our goals.

We call them actions.

But we wanted to update Inclusive SA to work well with the Strategy.

Inclusive SA had 4 themes.

1. Making our community inclusive

2. Giving people a say when we make decisions

3. Making more places accessible

4. Helping people get an education and find work

Now Inclusive SA uses the 7 themes from the Strategy.

1. Working and earning money

2. Inclusive homes and communities

3. Rights for fair treatment and safety

4. Getting support

5. Learning and skills

6. Health and wellbeing

7. Community attitudes

In this guide we explain:

* the important ideas we want to focus on
* what we have done so far.

We also explain:

* each of the 7 themes
* our list of actions for each theme.

## What is important to us?

**We have a list of important ideas that help us understand what is important.**

**They also help us focus on the rights of people with disability.**

**Rights are rules about how everyone should be treated fairly and equally.**

**People with disability are an important part of our community.**

**We should all treat them fairly and equally.**

**We should think about what people with disability need and want.**

**This includes what goals they have.**

**We should also think about what children with disability need.**

**This includes thinking about their rights.**

**People with disability have the right to make decisions about their life.**

**And they should be able to find and use information in a way that suits them.**

**People with disability have the right to:**

* **keep their information safe and private**
* **be treated well by other people.**

**Families and carers play an important role in supporting people with disability.**

**It’s also important that we understand what else affects people with disability.**

People with disability can be treated differently because of both:

* their disability
* other things about them they can’t change.

For example, they might also be:

* a woman
* an Aboriginal and Torres Strait Islander person
* from a different background.

It’s important to understand how this affects people with disability.

This includes how this stops them from taking part in the community.

We want to make sure South Australia is accessible and inclusive for all people with disability.

## What have we done so far?

**We shared information about how to make the community accessible and inclusive.**

**This includes playgrounds and community events.**

**We also shared information about how to work with people with disability when you make decisions that affect them.**

74% of government organisations have supported young people with disability to take part in decision‑making.

We also made a toolkit to support government organisations.

This toolkit will make sure they give people accessible information about their services.

This includes giving people information in other formats, such as:

* Easy Read
* Auslan
* Braille.

**We made a website for Inclusive SA.**

We also made a toolkit with information about:

* accessible signs
* **multimedia devices**.

Multimedia devices help people with a speech or hearing impairment understand important information.

72% of government organisations now have:

* accessible signs
* multimedia devices.

86% of government organisations have trained new staff on how to work with people with disability.

70% of government organisations have given people with disability chances to **volunteer**.

When you volunteer, you:

* work but you don’t get paid
* do work that helps other people.

## 1. Working and earning money

We want people with disability to have enough money so they can:

* live well
* plan for their future
* have choice and control of their own lives.

### Actions

We will give people with disability more chances to work for government organisations.

We will find out how many people with disability work for government organisations in South Australia.

We will include more people with disability in groups that make decisions about how government works.

This includes government boards and committees.

A **workplace** is any place you might work, such as:

* an office
* school
* a hospital.

We will keep making all workplaces accessible by working with:

* all parts of our State Government
* the Australian Government
* the **National Disability Insurance Agency (NDIA)**.

The NDIA runs the **National Disability Insurance Scheme (NDIS)**.

The NDIS provides support to people with disability all around Australia.

## 2. Inclusive homes and communities

We want people with disability to live in homes that meet their needs.

We also want people with disability to live in communities that are:

* accessible
* inclusive.

### Actions

We will find ways to include more children with disability in:

* sports activities
* arts programs.

We will find out how we can make our parks and reserves more:

* accessible
* inclusive.

We will find out how to make our buildings more inclusive, such as using:

* accessible signs
* multimedia devices.

**Universal Design** means we think about what everybody needs when we plan or start new projects and services.

Our State Government will use Universal Design when they plan new:

* buildings
* public spaces
* services
* homes for people with disability.

**Local councils will use Universal Design when they:**

* plan new projects and services
* check how well accessible car parks work.

They will also train their staff in how to use Universal Design.

We will keep track of what people with disability want when they have someone who helps them make decisions.

We will keep working with the Australian Government to change the rules for accessible public transport.

We will also make South Australian public transport more accessible, including more:

* accessible information on buses
* accessible car parks at places where there is public transport.

## 3. Rights for fair treatment and safety

We want people with disability to:

* feel safe
* have their rights protected
* be treated the same as other people in the community.

### Actions

We will share information about the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.

We will keep working on the Canine Court Companion project.

This project uses support animals to help people who take part in court cases.

South Australia Police will keep working with people with disability to keep them safe.

This includes:

* creating new programs
* checking programs they already have.

We will make it easier for people with disability to find organisations that help keep people safe.

## 4. Getting support

We want people with disability to use supports and services that help them:

* take part in the community
* do things for themselves.

### Actions

We will make our app better.

The app tells people which places and services are:

* accessible
* inclusive.

We will make it easier for people to find and use information that we share online.

We will find out how we can train more people to be **Auslan interpreters**.

People who are deaf or don’t hear well use Auslan to communicate.

An Auslan interpreter is someone who uses Auslan to help people understand what someone says.

We will talk about the Strategy with:

* State Government departments
* local councils.

This will help them to understand it better.

## 5. Learning and skills

We want people with disability to get what they need from:

* school
* learning
* training.

This will help them:

* be who they want to be
* live the life they want to live.

### Actions

We will make education and training:

* accessible
* inclusive.

We will also make sure education and training meets the needs of people with disability.

We will support people with disability when they finish high school to:

* keep studying or training
* start work.

We will keep track of how many people with disability are taking part in education and training.

We will find out what information we need to do this.

State Government departments will give people with disability more chances to:

* volunteer
* move from volunteering to a paid job**.**

## 6. Health and wellbeing

We want people with disability to:

* be healthy
* enjoy the life they live.

### Actions

We will support health and disability support services to work together.

This will make sure people with disability keep getting support.

This includes when they are in hospital.

We will work out what people with disability need to be safe when an **emergency** happens.

An emergency is something dangerous that:

* we don’t expect to happen
* can put your health or safety at risk.

To find this out, we will talk to:

* people with disability
* their family and carers.

We will provide more health and wellbeing services for people with disability.

For example, drug and alcohol services.

## 7. Community attitudes

Your **attitudes** are what you think, feel and believe.

We want the community to have positive attitudes towards people with disability.

We want community attitudes to help people with disability be:

* treated as equals
* included in the community.

### Actions

We will share information about disability training with our State Government.

We will also support other organisations to:

* run disability training
* learn how to be inclusive of people with disability.

This includes:

* arts organisations
* sports and community clubs.

We will give people with disability the chance to take part in decisions that affect them.

This includes people with disability who are:

* Aboriginal and Torres Strait Islander peoples
* from a different background.

This also includes:

* women with disability
* children and young people with disability.

We will work with the Australian Government to find out if community attitudes towards people with disability change.

## What happens next?

We want to:

* keep reaching our goals
* find new ways to reach our goals.

This guide will support government organisations to update their plans.

We want government organisation plans to:

* work well with the new Strategy
* follow the same 7 themes.

We will start to update Inclusive SA in 2023.

## Word list

This list explains what the **bold** words in this document mean.

**Accessible**

When our community is accessible, it is easy to:

* find and use services
* move around.

**Auslan interpreters**

People who are deaf or don’t hear well use Auslan to communicate.

An Auslan interpreter is someone who uses Auslan to help people understand what someone says.

**Attitude**

**Your attitudes are what you think, feel and believe.**

**Emergency**

An **emergency** is something dangerous that:

* we don’t expect to happen
* can put your health or safety at risk.

**Inclusive**

When our community is inclusive, everyone feels:

* included
* like they belong.

**Multimedia devices**

Multimedia devices help people with a speech or hearing impairment understand important information.

**National Disability Insurance Agency (NDIA)**

The NDIA runs the NDIS.

**National Disability Insurance Scheme** **(NDIS)**

The NDIS provides support to people with disability all around Australia.

**Rights**

**Rights are rules about how everybody should be treated fairly and equally.**

**Themes**

Themes are important ideas that come up in different areas of our work and lives.

**Universal Design**

Universal Design means we think about what everybody needs when we plan or start new projects and services.

**Volunteer**

When you volunteer, you:

* work but you don’t get paid.
* do work that helps other people.

**Workplace**

A workplace is any place you might work, such as:

* an office
* school
* a hospital.

## Contact us

You can call us.

**(08) 8415 4383**

You can send us an email.

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You can write to us.

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You can visit our website.

[www.inclusive.sa.gov.au](https://inclusive.sa.gov.au/)

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